

## **Terms and Conditions**

Bellydance Enterprise Limited is completely dedicated to your total satisfaction. If you have any suggestions or comments please email us at [sophie@bellydancecongress.co.uk](mailto:sophie@bellydancecongress.co.uk)

## **Our Contact Details**

Bellydance Enterprises Limited  
2 Jubilee Road  
St George  
Bristol  
BS5 8HZ

Phone: 07807 587 645

## **Booking Tickets and Goods**

Our online booking system accepts the following credit and debit cards: Visa etc. You can also pay with PayPal if you have a PayPal account.

To book tickets, just go to our bookings page and click on the Add to Cart button for the tickets you require. When you go through to your shopping basket, you can change the number of tickets and click on enter the number of tickets required. If you want to add tickets for a separate workshop, go back to the bookings page and click on the Add to Cart button for the tickets you require. From your shopping basket page, then click on the Proceed to Checkout button.

## **Checkout**

Once you have added all your required tickets, click on the Proceed to Checkout button. This will take you to our PayPal booking system. You can choose to pay with your PayPal account or by credit or debit card. If you wish to pay with a credit or debit card, click on 'Continue' just about the pictures of credit cards. You will need to complete your details, including those of a credit or debit card if you are using one. Please type the information carefully to avoid your payment being rejected. Please pay particular attention to your house number, post code and email address. When you click Review Order and Continue your payment will be taken.

You will then receive an email from PayPal with a receipt for your payment. You will later receive an email from [sophie@bellydancecongress.co.uk](mailto:sophie@bellydancecongress.co.uk) with your ticket(s). Please print out and bring your tickets with you, as this will allow you into the event. If you do not receive your tickets, please check your spam folder before telephoning us on 07807 587 645.

You may also pay with your card by phone. Please telephone 07807 587 645 with your card number, and we will book online for you. You will have to have an email address for us to do this.

You may also pay by cheque. Please make your cheque payable to Bellydance Enterprises Limited. Please send your cheque, along with full details of which tickets

you would like to buy to the above address. Please also enclose your name, address and email address or telephone number.

If you have any queries, please feel free to telephone the above number.

### **Credit Card Security**

When your order is placed you will be securely connected via our website to PayPal. You can then choose whether to pay using your PayPal account or using your credit or debit card. When payment is authorised your order comes to us for processing. We do not have access to your card details. All Credit Card details are encrypted with Secure SSL technology for your security.

### **Data Protection Act 1998**

Bellydance Enterprises Limited is signed up to the Data Protection Act 1998.

Bellydance Enterprises Limited will not disclose buyers' information to third parties other than when payment and order details are processed as part of the order fulfilment. In this case, the third party will not disclose any of the details to any other third party.

By buying tickets Bellydance Enterprises Limited and its associated sites you agree to your email address and any other contact details you have specified being used for the promotion of Bellydance Enterprises Limited and its festivals and events. If you would like to have your details deleted from our database, please email [sophie@bellydanceenterprises.co.uk](mailto:sophie@bellydanceenterprises.co.uk).

### **Cancellation**

Under the UK Distant Selling Regulations you have a right to cancel any contract to purchase made over the Internet within seven working days of the purchase. Please send a copy of your confirmation, along with your name, address, telephone number and email address to the above address within seven working days of purchase and your booking will be cancelled. Your payment will be refunded by cheque only.

After the above seven day period we operate a 'no refunds' policy. As we are a small organisation we are not able to commit the administrative time and costs related to cancelled tickets or goods.

We reserve the right to cancel a festival if it becomes unviable. In this case we will contact you and offer you a refund by cheque.

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